



MISSION

To provide a professional and well supported Fire and Rescue Service which reduces community risk in order to save lives, relieve suffering, protect property and the environment

*Surrey Fire and Rescue
Joint Committee Report*

April 2013 – March 2014

Completed by

Assistant Group Commander Steve Dean

Borough Manager

Woking

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KEY ISSUE

- 2.1 This report outlines the major strands of activity being undertaken within Woking area by the Surrey Fire and Rescue Service (SFRS) teams based at Woking Fire Station.

SUMMARY

- 3.1 The report contains information on the various activities undertaken by the Borough team to reduce the risk from fire, water and road traffic incidents to the residents of Woking Borough, including direct contact, public education programmes and campaigns.

OFFICER RECOMMENDATIONS

The Woking Joint Committee is asked to:

- 4.1 Recognise the achievements of the borough teams within Woking Borough and support their commitment to improve initiatives to reduce risk and make Woking Borough safer through the delivery of the borough/station plan.
- 4.2 Note the targets and initiatives set within the Woking Borough plan for 2014/15 and support the Fire and Rescue Service in the delivery of this plan.

WOKING STATISTICS

Within Service/Borough Target		
Close to Service/Borough Target		
Above Service/Borough Target - Action Required		
Key Performance Indicators for 2013/14	2013/2014	2012/2013
Percentage of Fires attended in dwellings with no smoke detection fitted	Service Target < 38%	Service Target < 38%
	13%	7%
No of fatalities due to primary fires	Service Target 7	Service Target 7
	1	1
No of injuries arising from accidental dwelling fires	Borough Target 4	Borough Target 4
	3	6
No of false alarms caused by AFA's (automatic fire alarms)	Borough Target 125	Borough Target 125
	107	95
No of calls to malicious false alarms attended	Borough Target 14	Borough Target 14
	8	10
No of deliberate Primary & Secondary Fires (excluding vehicles)	Borough Target 93	Borough Target 93
	46	53
No of deliberate vehicle fires	Borough Target 14	Borough Target 14
	2	3
No of calls to fires attended - primary	Borough Target 117	Borough Target 117
	91	99
No of calls to fires attended - Accidental fires in dwellings	Borough Target 51	Borough Target 51
	38	49
Percentage of accidental dwelling fires confined to room of origin	Borough Target >91%	Borough Target >91%
	97%	94%
No of fires in non domestic premises	Borough Target 17	Borough Target 17
	14	18
No of HFSVs (Home Fire Safety Visits) Visits to Risk Households	Service Target % at Risk >60%	Service Target % at Risk >60%
Total Visits	129 (69%)	152 (57%)
	187	266

REPORTING AGAINST IDENTIFIED TARGETS

Number of Fatalities Due To Primary Fires

- 6.1 Unfortunately in this reporting period there was one fire fatality within the Borough. This was an incident in Meadow Way, West End on 03.02.2014. (Incident number 0021114)
- 6.2 The fatality was a male aged 56 who sadly died of his injuries in hospital on 05.02.2014. The individual lived alone at the premise. The cause of the fire was attributed to a candle. There was no smoke alarm fitted in this premise.
- 6.3 This was the one accidental dwelling fire not confined to the room of origin during the reporting period.

FIRE SAFETY PROTECTION ACTIVITIES

7.1

Figures for 2013/14	
Prosecutions	0
Prohibition Notice - Formal	0
Enforcement Notice - Formal	0
Licensing Consultations	21
Building Regulation Consultations	122

COMMUNITY FIRE PREVENTION

- 8.1 We will undertake intelligence-based Home Fire Safety Visits (HFSV), in the areas most in need of this service, using the provided data and local knowledge to target this work. Currently a target of 60% is expected for our crews to reach vulnerable people and the most at risk from fire in our communities. SFRS will work closely with Adult and Social Care teams to ensure the following are targeted.
- Adults over the age of 65 (Worse at 75)
 - Individuals who live alone
 - Individuals with Mental Health illnesses, including Dementia & Memory Loss
 - Individuals with disability and mobility difficulties
 - Individuals who are either Alcohol or Drug dependant
 - Individuals who smoke (The above will be compounded if coupled with smoking)

8.2

2013/2014	2012/2013
Service Target % at Risk >60%	Service Target % at Risk >60%
129 (69%)	152 (57%)
187	266

SAFEGUARDING REFERRALS

9.1 The Service works in collaboration with Social Services to ensure vulnerable adults/children are identified and care action plan is formulated.

2013/2014	2012/2013
Totals	Totals
30	19

VOLUNTEERS SERVICE

10.1 Our Volunteers assist firefighters in prevention and education activities. The volunteers work alongside the firefighters delivering crucial safety information to the general public at a wide variety of events, from Open Days to Public Events, and also delivering Home Fire Safety visits to the general public. Our volunteering scheme has proved to be highly successful and we have a high number of volunteers out in the community assisting our firefighters in delivering safety information, as a result we have managed to reach more households and importantly, more vulnerable people. Within the Woking borough volunteers have supported fire station open day which also raised funds for the firefighter's charity. They have played a supportive role with the targeted HFSVs ensuring that the most vulnerable individuals are approached to ensure they are safe in their homes from fire related issues.

10.2 If you know of anyone who would be interested in becoming a volunteer for the service please can you provide this link for them which gives you all the information you need to know about being a [Surrey Fire Volunteer](http://www.surreyfirevolunteer.org). (www.surreyfirevolunteer.org)

COMMUNITY RISK REDUCTION

Community Fire Prevention

- 11.1 Woking operational firefighters have played an active part in the reduction of wildfire incidents within the Borough, working closely with Land Management Companies, Range Wardens & other stakeholders to reduce the risk of wildfires.
- 11.2 This included wildfire and water awareness days and operational patrolling in areas such as Horsell Common, Sheets Heath Common & Pirbright Ranges at high risk times, including bank and school holidays to assist the rangers in busy periods. Additional work is being carried out across the Service with a dedicated Wildfire Officer to improve wildfire procedures, policies and training.
- 11.3 Despite welcomed lower operational activity, internal work has still been prioritised to update fire plans of commons and to identify tracks suitable for certain fire service vehicles. This information is gathered and placed onto the mobile data terminals on each appliance to give the operational crews access to the most up to date information on each particular risk.
- 11.4 Woking crews have attended various mini targeted campaigns identifying streets where the residents are deemed to be at a higher risk of fires.
- 11.5 Woking crews engage with local businesses to reduce the risk of arson related incidents. Regular visits to premises within the Borough identify any issues relating to poor housekeeping and potential opportunities for an arsonist.

COMMUNITY ENGAGEMENT

Education

- 12.1 The Services education team currently attends Special Educational Needs schools to deliver fire safety advice.

Number of Schools	Number of Pupils
2	48

Junior Citizens

- 12.2 Woking Borough continues to support the Junior Citizens initiative.

Number of Days	Number of Pupils
12	967

Firewise Scheme

12.3 The Service has a successful referral scheme aimed at young people who have shown an interest in fire setting. Firewise advisors work with the young, with their parents or guardians present, to make them aware of the potential consequences of their actions. Through education, the advisors aim to address fire setting behaviour and reduce the likelihood of the young experimenting with fire in the future.

Woking Borough	
Number of Referrals	3 referrals, 7 visits to premises

Youth Engagement Scheme

12.4 Youth Engagement Scheme is an innovative scheme run by the Service with support from partners such as the Youth Support Service, Brooklands College. (Public service tutors) The aim of the scheme is to divert young people from anti-social behavior and youth crime.

Woking Borough	
Total Number of Referrals	1
Total Number Started	1
Total Number Graduated	1

Safe Drive Stay Alive

12.5 The Services main aim has always been to reduce the injuries and deaths of young people aged 16-25. This is achieving through various activities, mainly Safe Drive Stay Alive.

Woking Borough	
Number of Pupils	669 attended

WHAT HAPPENS NEXT

13.1 Members asked to support the Station(s) plan for 2014/2015 (appendix 1)

Members asked to recognise good performance by Woking personnel in 2013/2014

LEAD OFFICER: Paul Kenny, Group Commander

TELEPHONE NUMBER: 01737 242444

E-MAIL: paul.kenny@surreycc.gov.uk

CONTACT OFFICER: Steve Dean, Assistant Group Commander

TELEPHONE NUMBER: 01737 242444

E-MAIL: Steve.dean@surreycc.gov.uk

BACKGROUND PAPERS: Woking Borough Plan 2012/2013
SFRS Public Safety Plan.
Web: www.surrey-fire.gov.uk

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